



# **Impact Report**

Blue Star Welcome Week is an annual initiative to inspire and engage our nation to come together in a spirit of welcome for the approximately 600,000 active-duty military and transitioning-out-of-service families who move to new communities each year. Through Blue Star Welcome Week, we help military and Veteran families feel connected in the communities where they live and serve.

#### Growth Highlights 2021 2022

School Support Posts	Paid Social Media Impressions	Honorary Committee Members
+2,000%	+204%	+156%
Website Page Views	Print Media Mentions	Events Hosted
+367%	+200%	+137%

#### **2022 Program Evaluation**

We did it! Blue Star Welcome Week **made a difference** for military and Veteran Families in 2022. We achieved a phenomenal Net Promoter Score which is a measure used to **gauge customer loyalty, satisfaction, and enthusiasm**. We were also extremely successful in **connecting participants with their communities**.

Net Promoter Score (NPS)\*

2021 = 68 😔 2022 = 89

90%

of surveyed Blue Star Welcome Week event participants who moved within the past 12 months to their community report that they now **have more knowledge of resources in their local community** 

\*Compared to global benchmark numbers across industries, the top 25% of companies have an NPS of 72 or higher.



#### I just moved here four weeks ago from San Antonio. I am glad I came to this!

– Tampa Event Attendee

#### New in 2022



- Town Hall Attendee

## **Family Impact**



#### **Tampa Chapter Hurricane Support**

During Blue Star Welcome Week, just two days before Hurricane lan was set to make landfall on the Florida coast, the Tampa Chapter held one last Welcome to the Community Event. Sarah, a military spouse, had only been in Tampa for a month. She didn't know how to prepare for a hurricane. At the event, other military families were able to offer advice that kept her safe, while providing a sense of community and support during a stressful time.



#### **National Capital Region Mallows Bay Event**

"I just wanted to tell you and your wonderful staff, volunteers, and supporters a BIG THANK YOU! It was a blessing to see our 12-yearold and 16-year-old hang out just playing together. Your group gave our family a brief break to enjoy the outdoors without the stress of preparing. The kayaking tour was informative and relaxing. Thank you again for caring for our family and the military community."

## **Government Support Highlights**

Government officials at local, state, and federal levels **showed up to support** military and Veteran families during Blue Star Welcome Week. They issued proclamations, created encouraging videos for our families, and attended local events to extend an in-person welcome, further exhibiting the **wide range of support** garnered for this initiative.





I'm thrilled to be part of Blue Star Welcome Week to help communities across the country welcome Veterans and their families home.

- Secretary of Veterans Affairs Denis McDonough Video of Support

## **School Support Highlights**

We were **inspired by the growth** in the number of teachers, administrators, schools, and school districts that welcomed military and Veteran families into their schools during Blue Star Welcome Week.

School Support Posts Growth = +2,000%



Dr. Jeremy Owoh, Jacksonville North Pulaski School District Superintendent Video of Support

## **Community Outreach Highlights**

Blue Star Families' Chapters, teams, volunteers, and partner organizations brought Blue Star Welcome Week to life virtually and in-person. Together, we engaged military and Veteran families across the world to **help them feel settled and connected** after the summer relocation season.

Communities  $2021 = 47 \implies 2022 = 139$ Growth = +196% Includes 5 overseas communities In-Person and Virtual Events  $2021 = 79 \bigcirc 2022 = 187$ Growth = +137%

**Partner Events** 2022 = **82** 

## Media and Social Media Highlights

Major media outlets and celebrities **answered the call** to create moments of welcome for those who have served and sacrificed for our country. The result was a **resounding increase in awareness** of Blue Star Welcome Week and the needs of military and Veteran families.

## Total Potential Media and Social Media Impressions = 132 million





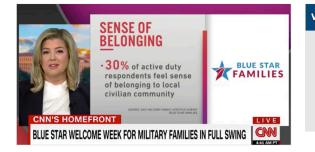






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## In the News



#### VA | News

Home / Vets Experience / #VetResources / Blue Star Families to hast Blue Star Welcome Week Bept. 24.0ct. 2 Blue Star Families to host Blue Star Welcome Week Sept. 24-Oct. 2 Creating vibrant communities of mutual support





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## **Celebrity Endorsements**

#### **Craig Melvin**



WELCOMEWEEK.BLUESTARFAM.ORG Blue Star Welcome Week, - Supporters Blue Star Welcome Week, celebrates the roughly 600,000 active..

#### lain Armitage

Lain Armitage Retweeted Blue Star Families See @BlueStarFamily · Oct 1



#### Willie Geist



One of my favorite military traditions is a "Hail and Farewell" when members and families gather to welcome newcomers and to say thank you to those departing. Such gestures mean the world to military families. Constant change can be a challenge, but when our sacrifices and contributions are recognized it can make it all worth it. To those military communities who welcome us into your lives, your neighborhoods, your friend groups ... THANK YOU!

- Mollie Raymond, Spouse of General John "Jay" W. Raymond, U.S. Space Force





## **Honorary Co-Chairs**

Blue Star Welcome Week **benefited greatly** from the fantastic support of our honorary co-chairs. These individuals served as **champions for this initiative**, using their **significant influence** to emphasize the importance of creating a sense of belonging for military and Veteran families.

## The sooner and the better they [military families] get integrated into the local community, the happier they are.

- General Joseph Dunford (Ret.) and Ellyn Dunford



**General Joseph Dunford** Honorary Co-Chair, Blue Star Welcome Week U.S. Marine Corps (Ret.) 19th Chairman of the Joint Chiefs of Staff



Mrs. Ellyn Dunford Honorary Co-Chair, Blue Star Welcome Week Military Family Advocate



Craig Newmark Honorary Co-Chair, Blue Star Welcome Week Founder, craigslist and craig newmark philanthropies Board Member Emeritus, Blue Star Families

Now is the time to continue the momentum of Blue Star Welcome Week — together. We cannot do this important work without you!

## Appendix

#### **National Nonprofit Partners**

- AARP American Armed Forces Mutual Aid Association American Red Cross Child Care Aware of America Cohen Veterans Network
- Hiring Our Heroes Military Child Education Coalition Military Interstate Children's Compact Commission Military Officers Association of America National Military Family Association
- Robert Irvine Foundation Student Veterans of America The Mission Continues Tragedy Assistance Program for Survivors USA Girl Scouts Overseas

#### **Honorary Committee Members**

Lieutenant General Gwen Bingham, U.S. Army (Ret.) Major General Charles Bolden, USMC (Ret.), and Mrs. Jackie Bolden The Honorable Kenneth Braithwaite General Vincent K. Brooks, U.S. Army (Ret.), and Spouse, Dr. Carol P. Brooks, DSc Senator Richard Burr General George W. Casey, Jr., USA (Ret.) and Mrs. Sheila Casey, Board Chair, Blue Star Families Richard Danzig, 71st Secretary of the Navy, Senior Fellow, Johns Hopkins Applied Physics Laboratory Admiral Paul Zukunft, U.S. Coast Guard (Ret.), and Ms. Fran DeNinno 27th Secretary of Defense Mark T. Esper and Mrs. Leah Esper The Honorable Eric Fanning and Ben Masri-Cohen General David L. Goldfein, USAF (Ret.) and Mrs. Dawn Goldfein Former National Security Advisor to President Obama James L. Jones The Honorable William J. Lynn III and Mary Murphy Honorable Ryan D. McCarthy and Mrs. Jennifer McCarthy Kari McDonough, Senior Advisor- Welcome Fund, Welcome.US Lieutenant General H.R. McMaster, U.S. Army (Ret.), and Mrs. Kathleen McMaster Sergeant Major of the Marine Corps Alford L. McMichael, USMC (Ret.)

Congresswoman Cathy McMorris Rodgers
Brigadier General Michael Meese, President, AAFMAA, and
Mrs. Ramona Meese
The Honorable Leon Panetta
Master Chief Petty Officer of the Coast Guard Vincent
W. Patton III, USCG (Ret.)
Mrs. Krysti Pereira, Spouse of Command Master Chief for
Deputy Commandant of Mission Support Jahmal Pereira
The Honorable Whit Peters and Mrs. Kathleen M. Peters
General Edward A. Rice, Jr., USAF (Ret.)
Mollie Raymond, Spouse of General John "Jay" W. Raymond,
U.S. Space Force
ADM John Richardson, USN (Ret.), 31st Chief of Naval
Operations
Command Sergeant Major James Sims, U.S. Army (Ret.)
Mr. and Mrs. Frederick W. Smith
General Larry O. Spencer, USAF (Ret.)
Senator Reverend Raphael Warnock, U.S. Senator for the
State of Georgia
The Honorable Robert Wilkie
Bob Woodruff, ABC News Reporter, Co-Founder,
Bob Woodruff Foundation
Lee Woodruff, Speaker, Author, Executive Media Trainer,
Co-Founder, Bob Woodruff Foundation

**Funding Partners** 

## craig newmark philanthropies





#### **Proclamations**

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